

# Useful Information

Please be advised that in accordance with the governing rules and regulations of the Kingdom of Thailand, the liability of this Hotel for loss and or damage to personal property is limited under Section 675 of the Thai Civil and Commercial Code:

The proprietor (Sawaddi Patong Resort & Spa by Tolani) is liable for loss or damage to the property of the traveler or guest, even caused by strangers going to and from in the inn, hotel or other such place.

(The Hotel's) liability is limited to the sum of Five Thousand Baht (Baht 5,000.00) if the property be specie, currency notes, bills, bonds, shares, debentures, warrants, jewels or other valuables, unless it has been deposited with (the Hotel) and its value clearly stated.

But (the Hotel) is not liable for loss or damage caused by force majeure or by the nature of the property or by the fault of the traveler or guest of his attendant or of a person whom he has received.

ภายใต้แนวนโยบายในการเป็นบริษัทภิบาลที่ดี และการให้บริการภายใต้กฎหมายระเบียบและข้อบังคับของทางราชการ (สวัสดิ์ป่าดอง รีสอร์ท) ขอรับรองการให้บริการกับท่านผู้มีเกียรติในอันที่จะประกาศให้ทราบโดยทั่วกันว่า

ป.พ.พ.มาตรา ๖๗๕ สะหนักงาน/บริษัทต้องรับผิดชอบในการที่ทรัพย์สินของคนเดินทาง หรือแขกอาศัย สูญหายหรือบุบสลายไปอย่างไร้ แม้ถึงว่าความสูญหายหรือบุบสลายนั้น จะเกิดขึ้นเพราะผู้คน ไปมาเข้าออก ณ โรงแรม หรือสถานที่เช่นนั้น ก็คงต้องรับผิดชอบ ความรับผิดชอบนี้ถ้าเกี่ยวข้องกับเงินทองตรา ธนบัตร ตัวเงิน พันธบัตร ใบหุ้น ใบหุ้นกู้ ประทวน สินค้า ัญมณี หรือของมีค่าอื่นๆ ไซ้ท่านจะกิดไว้เพียงห้าพันบาท (5,000.00 บาท) เว้นแต่ จะได้ฝาก ของมีค่าเช่นนี้ไว้แก่เจ้าสะหนักและได้บอกราคาแห่งของนั้นชัดแจ้ง

แต่สะหนักงาน/บริษัท ไม่ต้องรับผิดชอบเพื่อความสูญหายหรือบุบสลาย อันดิดแต่เหตุสุดวิสัย หรือ แต่สภาพแห่งทรัพย์สินนั้น หรือแต่ความรับผิดชอบของคนเดินทางหรือแขกอาศัยผู้หนึ่งเอง หรือบริวาร ของเขาหรือบุคคลซึ่งเขาได้ต้อนรับ



by Tolani



Don't get too hung up about learning a huge list of do's and don'ts! Most social indiscretions will be forgiven without you even realizing. Thais know that foreign visitors have their own customs and different ways of doing things, but if you are aware of some of the do's and don'ts you will earn respect from your Thai hosts. Most importantly of all, be particularly careful about respecting Buddhism and the Thai Royal Family.

## Thailand Do's

Do respect all Buddha images. Buddha images are held sacred and sacrilegious acts are punishable by imprisonment even if committed by foreign visitors.

Do dress properly when visiting a temple. For more information please contact Front desk guest services agent or dial extension 1.

Do remove your shoes before entering a temple, somebody's house and even some shops.

Do treat monks with the highest respect.

Do try and keep calm no matter what the problem or provocation may be.

Do eat with a spoon. Use the fork to load food on to the spoon. Do lower your body slightly when passing between or in front of people.

Do try and learn a few basic phrases in Thai, like 'hello' and 'thank you'

Do smile a lot.

Do enjoy yourself. Thais like life to be sanuk.

Do ensure that you have a visa if you need one.

Do make sure you have adequate travel insurance.



## Thailand Don'ts

Don't show disrespect towards the Thai Royal Family.

Don't cross your legs when you are in the presence of a monk. This applies whether you are sitting on the floor or in a chair.

Don't touch a Thai woman without consent. Despite the image portrayed in some bars and clubs, the majority of Thai women are conservative.

Don't be overly affectionate in public. This has changed in recent years and younger Thai couples can be seen holding hands, but kissing your boyfriend or girlfriend in the middle of the shopping mall won't win you too many friends. As with many things, Thais know that behaviour in the West is different to Thailand so you won't be chased out of town for holding hands with your partner, but resist the temptation to do so inside temple grounds.

Don't sunbathe nude. This is offensive to most Thai people although nobody is likely to say anything to you if you do so.

Don't worry too much about whether you should wait or not.

Don't touch a Thai person's head or ruffle their hair. Apologize if you accidentally touch somebody's head. There are exceptions to this standard of behaviour; for example, it doesn't apply to lovers in the privacy of their room. Thai people will also sometimes pat a child on the head, but as a Westerner it's best not to do this to any child to prevent any embarrassment.

Don't place your feet on the table while sitting, don't point to anything with your feet and don't touch anybody with your feet.

Don't raise your voice or lose your temper; try and be jai yen.

Don't be offended by questions about age, salary or marital status. These are common questions Thais ask each other when first meeting and will think nothing about asking the same questions to foreign tourists. Of course, you don't have to answer, just smile and just say it's a secret or *ëmai bokí* ('not telling').

## Thailand Don'ts

Don't take Buddha images out of the country. Strictly speaking it is against the law to take or send Buddha images out of the country unless special permission has been granted. However, this doesn't mean that stores won't sell them to you. They will sell them to you, but won't necessarily tell you about the regulations.

Don't overstay your visa.

## Safety & Security / Beach & Swimming

Sea swimming conditions are indicated by green and red flags located near the beach, we strongly suggest that you respect the ratings and swim only during green condition.

## Fire Works

Remind all visitors to Thailand Phuket that fireworks are illegal when used for personal reasons, bought or sold on the Beach.

## Henna Tattoos

Please be informed that HENNA INK is used for tattoos which could stain our linen and towels. We sincerely hope you understand that linen cost would be charged to your account if there will be any damages.

## Incase of fire

For your own safety, please read our safety instructions detailing evacuation plans and route, fire exits and extinguishers from the map behind your entrance door.



- If you detect fire or smoke, please call "Operator" by dialing 0.
- If you must leave your room, feel the door to see if it is hot. If it is hot, open the door slightly to see if you can make it to the nearest evacuation stairwell (shown on the plan)
- Stay low to the floor and take your key.
- Keep your hands free - Do not take luggage.
- If the smoke is heavy, seal the door with wet towels.
- Do not panic

## Jet Ski

Not recommended and responsible for guest renting Jet Ski in case any accidents happen it will cost you of high expenses.

## Motorcycles

Please ensure you wear a helmet at all times as the local police are very strict with offenders.

## Safety Deposit Box

Safety deposit box is located in your room! Electric safety box with your own set up code for safe custody of valuables, The management accepts no responsibility for lost or stolen on the hotel premises.

## Street Food Hygiene

Travelers are reminded of the importance of maintaining good food hygiene during the trips. You can literally find food in every market and on every corner in Thailand, Street food is even cheaper than eating in a restaurant but some of street food and outdoor events may increase the risk of food poisoning and diarrhea illness.



## To avoid a bad stomach, follow these golden rules of street food:

Eat only what is cooked in front of you, this insures that meat has not been collecting flies all day. Eat only in busy places. Places that do not enjoy a lot of traffic may have old ingredients which they cook rather than throw out. Salads, raw or undercooked fish, meat or shellfish and unpasteurized dairy products, including ice cream, should be avoided. Travelers should take care with personal hygiene, particularly hand washing before eating or preparing food, and ensure crockery, cutlery and cooking utensils are clean.

## Some Useful Thai Phrases.

Hello & Good Bye	Sa-wat dee (kha,krab)
Thank you	Khorb koon
How much?	Gee baht
Where is .....?	yoo tee nai
I don't want	Mai tong gaan
Sorry	Khor toat
I like it	Chob maak
Yes/No	Chai/ Mai chai
Why?	Tum mai
What?	Arai
I want to to...	Chun ja pai .....
Toilet	Hong naam

Shopping is the first thing many tourists do when they arrive in Thailand. Thailand has a lot to offer in terms of shopping from air-conditioned shopping malls to dozens of outdoor markets. Department stores usually have a fixed price, but in markets, you can bargain the price.

## Some Useful Thai Phrases.

How much is this?	Ra ka thao rai
That is a little expensive	Paeng pai
Can you make it cheaper?	Lot noi dai mai
How about ..... Baht?	... baht dai mai?
Can you help me?	Chuay dai mai
Can I see that?	Khor doo dai mai
I am just looking.	Khor doo thao nun
I will come back later.	Ja ma mai
Do you have something bigger (or smaller)? "Yai"=Big, "Lek"=Small	Mee yai (or lek) gwar mai
Do you have another colour?	Mee see auen mai
Never mind	Mai pen rai

Numbers: It is important to learn Thai numbers if you want to be serious about shopping and bargaining in Thailand. Prices in department stores are marked but you will have to ask the price in outdoor market then try to make it cheaper. Once you have mastered from one to ten, the rest is easy.

Number's Unit - 10: Sib, 100: Roi, 1,000 Pan, 10,000: Muen, 100,000: Saen, 1,000,000: Laan

Examples- 21: Yee sib et, 22: Yee sib song, 23: Yee sib saam, 31: Sam sib et, 32: Saam sib song, 45: See Sib har, 57: Har sib jed, 63: Hok sib saam, 71: Jed sib et, 89: Pad sib gao, 98: Gao sib pad, 1200: Nueng pan song roi, 1,312: Nueng pan sam roi sib song

# Restaurants

Are you going to eat here or take away?

Eat here.

Take away

Can I have more please?

Can I have an extra plate?

Clear the Table

Can I have a spoon (fork) please?

Delicious

Not Delicious

Not Spicy

Can you recommend a good restaurant?

May I have the menu please?

I don't eat meat

Waiter/Waitress

What do you recommend?

What kind of seafood do you have?

Can I pay with this Credit Card?

I'd like to pay

Gin tee nee reu glub baan

Gin tee nee

Glub baan

Khor eak dai mai

Khor Jaan plao neung bai

Geb jaan

Khor chom (som) noi dai mai?

Aroi

Mai Aroi

Mai Ped

Chuay neh nam pat tar kamdee dee hai noy dai mai

Kor doo rai garn ar harn noy dai mai

Pom (di chan) mai tam neua

Boy/kun

mee arai nar tarn barng

Mee ar harn ta ley arai barng

Jai duay bat krey dit dai mai

Gehp ngern duay





## Thailand Public Holidays & Festivals

Many public holidays in Thailand are taken from local traditional festivals while some others are international festivals such as New Year and Labor Day. Most Thailand's traditional festivals are based on Thai lunar calendar, so the dates of the festivals are different from the year on year in the Western calendar.

### The list of Thailand's holidays and festivals.

#### -New Year's Day (on January)

The 1st day of the 1st month according to Western calendar

#### -Chinese New Year (on February)

The 1st day of the 1st lunar month according to Chinese lunar calendar.  
Not a national holiday, but some businesses are closed.

#### -Makha Bucha (on March)

Commemorates Buddha's teaching of Ovada Patimokkha.

#### -Makha Bucha (on March)

Commemorates the establishment of Chakri Dynasty.

#### -Songkran Festival (on April)

Also known as the Water festival, is the traditional Thai New Year.  
This is the primary public holiday in Thailand.

#### - Thailand Labor Day (on May)

International Labor Day to celebrate the achievement of the workers.

#### -Coronation Day (on May)

Commemorates the coronation of King Bhumibol Adulyadej.



## The list of Thailand's holidays and festivals.

### -Royal Ploughing Ceremony (on May)

Ceremony to give blessings to the farmers.

### -Visakha Bucha / Vesak Day (on May)

Celebrates the birth, enlightenment, and entry to nirvana of Buddha.

### -Asanha Bucha / Asalha Puja Day (on July)

Commemorates the Buddha's first sermon in the Deer Park in Benares.

### -HM The Queen's Birthday(on August)

Celebrates the birthday of Queen Sirikit in 1932.

### -Chulalongkorn Memorial Day (on October)

Commemorates the passing of King Chulalongkorn in 1910.

### -Chulalongkorn Memorial Day (on October)

The day to respect the goddess of the water by floating candlelit offerings on all waterways around the kingdom. Not a national holiday.

### -HM The King's Birthday (on December)

Commemorates the birthday of HM King Bhumibol Adulyadej in 1927.

### -Thai Constitution Day (on December)

celebrates the proclamation of the first permanent constitution in 1932.

### -New Year's Eve (on December)

The day before New Year

